

## GUEST DIRECTORY

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### INTERNET

You can connect your devices using WI-FI only. We have 3 WI-FI networks, "Kosalec Indoor", "Kosalec Outdoor 1" and "Kosalec Outdoor 2". 1<sup>st</sup> you should connect to "Kosalec Indoor" and then you can switch to other networks. All networks are open. Password input is not needed. Check "WI-FI coverage" page inside this map to see suggestion where to use which network. Also, in case you have problems connecting to our WI-FI networks, check "WI-FI FAQ" page.

### AMENITIES

Forgot something? We have a supply of often forgotten travel necessities, such as toothbrushes, disposable razors, travel adaptors, phone chargers, etc. Just ask the host for assistance. If we don't have what you need, don't worry, we will go and get it for you 😊.

### MONEY

The kuna is the currency of Croatia until December 31<sup>st</sup> 2022, in use since 1994 (ISO 4217 code: HRK). It is subdivided into 100 lipa. The word "kuna" means "marten" in Croatian since it is based on the use of marten pelts as units of value in medieval trading. The word lipa means "linden (lime) tree". Croatia's currency, the kuna, is using the Deutschmark/Euro as its main reference since its creation in 1994. Long-held policy of the Croatian National Bank has been to keep the kuna's exchange rate with the euro within a relatively stable range (1 € = aprox. 7,5 HRK). From January 1<sup>st</sup> 2023, EUR will be official currency of Croatia.

### EXCHANGE OFFICE

There are 2 exchange offices, one is just below our house on the main square inside Postal office. The other one (Exchange office "Zvonimir") is in the old town near church "Saint Roko". Check our map for details.

### BANK-ATM SERVICE

ATM service is available just below our house on the main square. There are 2 ATMs. One is operated by UniCredit Group ([www.zaba.hr](http://www.zaba.hr)). Another one is operated by OTP Group ([www.otpbanka.hr](http://www.otpbanka.hr)). 3<sup>rd</sup> ATM is located in Marina Dalmacija. It is operated by Erste Group ([www.erstebank.hr](http://www.erstebank.hr)). Check our map of ask for assistance. In Bibinje there are no bank branches, only ATM machines. If need any help in finding closest bank branch feel free to ask us for help.

### CHECK-IN AND CHECK-OUT

Our check-in time 16.00 so that your apartment can be fresh and ready for you. Check-out time is 10.00 so that we have enough time to prepare all apartments for our next guests. Thank you for your cooperation. Of course, we can be flexible if you need other check-out time but we look into it case by case.

### PRINT / COPY / SCAN SERVICES

We provide you free of charge these services. Of course, in normal quantities. Usually it is used to print boarding pass and that kind of things. Find your host and ask him that you need these services.

### BABY STUFF

Cribs, eating chairs, car seats and other "baby stuff" are available as special request. Ask your host for help. Usually we ask you to send us these kind of requests 7 days before your arrival but of course if you forgot don't worry. We will take care of your little angels 😊. We have a limited supply and they are provided to guests on a first come, first served basis.

### DRY CLEANING AND LAUNDRY

All apartments are equipped with everything needed for ironing (iron, ironing board and distilled water). If your apartment does not have washing machine, please ask your host for help. We have one shared washing machine located in our small studio apartment you can use free of charge.

# Apartments Kosalec - Bibinje



## STATE HOLIDAYS DURING YOUR STAY

May 1 - Labor Day, May 31 – National Day, Thursday after Trinity Sunday - Corpus Christi, June 22 - Day of Antifascist Struggle, August 5 - Homeland Thanksgiving Day, August 15 - Assumption of Mary, November 1 - The Day of All Saints

## EMERGENCY

In the event of emergency, medical or otherwise, please dial 112 or contact the host for immediate attention.

## HOUSEKEEPING

Each 7 days we change linens, towels, etc. If you want to change it earlier, please contact your host. Please take care of the apartment, keep it nice and clean just as you found it.

## PET POLICY

We know that pets are like family. We are happy to offer our guests pet-friendly apartments. Pets can stay in our apartments free of charge. We do ask you to be considerate of other guests while your pets are staying in our house.

## SAFES

We work hard to ensure our hotel is safe as possible, but we do ask that you take extra care when travelling with valuable items such as jewelry, cash or passports. Our apartments are equipped with safes with easy to use instructions for you to secure your belongings. We can't be responsible for the loss or theft of personal property during your stay.

## SWIMMING POOL

Enjoy a refreshing dip in our swimming pool located in the backyard. Our swimming pool is open 0-24. There are no lifeguards on duty. It is mandatory to watch our safety instructions on our YouTube channel before 1<sup>st</sup> usage of the pool. For safety reasons, kids and children must be accompanied by a guardian.

## TAX

All taxes are always included in the price you will see for goods and services you are looking for.

## TRANSPORTATION

We will be happy to arrange for taxi service or make recommendations concerning your transportation needs while you stay with us. Free of charge we provide shuttle service to and from Zadar airport and Zadar bus/train station.

## WAKE-UP SERVICE

We know it can be hard getting up in the morning. If you need that extra nudge to get out of bed, let us know what time you need to be awake and we will ring a bell on your door.

## TV

Our apartments are equipped with Satellite TV (Astra, Hotbird, Eutelsat). Also, Netflix account is available for you during your stay. If you need help to find some channel on TV or how to use Netflix please ask your host for help.

## TELEPHONE

During your stay in our apartments on your request we can give you local Croatian SIM card free of charge. If you need extra phone we can also borrow you one. That way you can have mobile phone for making local calls (VOICE), sending SMS all around the world and for mobile broadband (DATA).