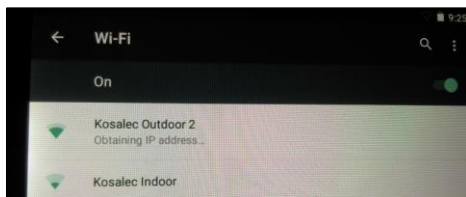


## WI-FI FAQ 😊

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### PROBLEM description:

You are trying to connect to “Kosalec Outdoor 1” or “Kosalec Outdoor 2” but you cannot connect your device. **Status “Obtaining IP address...”** (which never changes to “Connected”) can be seen on the device you are trying to connect to our outdoor wireless networks.



### WORKAROUNDS (check QR codes for more details and video instructions):

(to connect to our WI-FI you need to apply one of these two workarounds, not both of them)

1. **Connect your device to “Kosalec Indoor”**. Then disconnect from “Kosalec Indoor” and connect to any of outdoor networks. It will work.



2. **Assign static IP address** to your device and then connect directly to any outdoor network. Below you can find information you need to type.

IP address	192.168.1.x (10 ≤ x ≤ 150)
Subnet mask / Netmask	255.255.255.0
Network prefix length	24
Gateway / Router	192.168.1.1
DNS	8.8.8.8
<any-other-field>	<Leave-it-empty>

*Note: if you still can't connect, try with different “x”, maybe it is used by someone else.*

