

Jasminka Kosalec, Ogulinska 66, Zagreb

OIB 11912011803

## OBAVIJEST O NAČINU PODNOŠENJA PRIGOVORA POTROŠAČA

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Sukladno čl. 8. st. 2. Zakona o zaštiti potrošača NN 79/07., 125/07.-isp., 79/09. i 89/09.-isp. obavještavamo potrošače da prigovor na kvalitetu naših usluga mogu dostaviti

1) u pisanom obliku, na adresu:

**Jasminka Kosalec**

**Ogulinska 66**

**10000 Zagreb**

2) faxom na broj: **+385 95 510 6255**

3) odnosno na e-mail adresu: **apartments.bibinje.kosalec@gmail.com**

Odgovor na Vaš prigovor dati ćemo u pisanom obliku najkasnije 15 dana od dana primitka prigovora.

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*(potpis vlasnika)*

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## NOTICE ON HOW TO FILE CLIENTS COMPLAINTS

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Pursuant to Article 8 Paragraph 2 of the Law on Consumer Protection (Narodne Novine Official Gazette No. 79/07 and 125/07 - corr. 79/09 and 89/09 - corr.), we inform our clients that complaints regarding the quality of our services can be submitted

1) in writing to:

**Jasminka Kosalec**  
**Ogulinska 66**  
**10000 Zagreb**

2) by fax: **+385 95 510 6255**

3) or send us email: **apartments.bibinje.kosalec@gmail.com**

You will receive a response to your complaint in writing within 15 days of receipt of the complaint.

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*(owner's signature)*